Why Isn’t My SMS Verification Code Coming Through?

Frequently Asked Questions (FAQs) · https://mobilesms.io/docs/sms-code-not-received/

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If you’re not receiving your SMS verification code, here are some steps to help resolve the issue:

1. Retry the Process

- **Try a New Number**: Release the current number and rent a new one. Your balance is **only deducted when an SMS verification code is successfully received**, so there’s no cost to trying another number.
- **Switch Countries**: Some platforms may block specific regions. Renting a number from a different country can often solve the issue. Our most reliable countries for verification are **USA** and **UK**.

2. Change Your Approach

- **Be Stealthy**: Platforms are increasingly advanced at detecting patterns. Avoid using the same device repeatedly to create accounts, as this will likely fail.
- **Switch Things Up**: Change your browser, device, or network (e.g., from Wi-Fi to mobile data). Clearing cookies and using a fresh IP address can also help reduce detection.

3. Use Digital Fingerprinting Tools

- **Try X-Browser**: This tool creates unique digital fingerprints for each session, ensuring each login or account creation appears to come from a distinct device.
- **Combine with SmartProxy**: Pairing X-Browser with residential IPs from SmartProxy mimics authentic browsing behavior and bypasses platform detection more effectively.

4. Check IP Address and Location Match

- **Ensure Consistency**: The IP address you're using should match the country of the phone number. Discrepancies between your IP location and the number's region may lead to issues.
- **Avoid VPN Detection**: Use a residential proxy or ensure your VPN is configured for the number's country. Some platforms block common VPN IPs.

5. Use All-Services Premium Numbers

- For seamless verifications across multiple platforms, consider upgrading to an **All-Services Private Dedicated Phone Rental**.
  - **Always Active**: No need for manual activation; the number is always ready to receive SMS.
  - **Greater Reliability**: These numbers work across all platforms and are less likely to encounter compatibility issues.
  - **Perfect for Teams**: Includes Slack/Discord integration to share verification codes directly with your team.
- Starts at just **$50 for 30 days**.

By following these steps and adjusting your approach, you can significantly improve your chances of receiving the SMS verification code. If you continue to experience issues, our support team is here to help!